

Hot Lunch is Returning... Important Info - PLEASE READ!

Sent: Sep 07, 2025, 01:53 PM

From: Hot Lunch Main Email

To: Hot Lunch Main Email, All Teachers, All Staff, All Parents

TLDR; Summary of the important stuff:

- **Term 1 hot lunch runs October to December. The first hot lunch of the year is on Oct 6 (yes, a Monday)**
- **Ordering for Term 1 will open Sep 15, closing Sep 28**
- **Once ordering is closed, it will not reopen until the next term (Jan-Mar)**
- **Make sure your Munchalunch account is ready to go. Log in or register for an account [here](#).**
- **PAC is piloting a new Subsidy Program. Application deadline for Term 1 is Wed Sep 17. To learn more, read the [Policy & Procedures](#).**
- **Questions? Find answers on the [PAC website](#), or email us at hotlunch@clevelandpac.com**

To all Cleveland Parents, Teachers, and Staff,

We are happy to bring back the Hot Lunch Program for the 2025-2026 school year! We know it's hard to pack a delicious and nutritious lunch every day for your child. So let us take that off your plate [at least] once a week!

WHEN IS HOT LUNCH?

There are some changes this year! We are offering Hot Lunch every Tuesday and two Thursdays each month.

Also new this year, there will be 3 terms for hot lunch, *each with its own order window*:

- **Term 1 : October 6* to December 19**
 - *Ordering opens Sep 15, closes Sep 28*
- **Term 2 : January 5 to March 13**
 - *Ordering opens Dec 15, closes Dec 28*
- **Term 3: March 31 to June 18**
 - *Ordering opens Mar 9, closes Mar 22*

The full Hot Lunch calendar is available [here](#).

***NOTE!** Due to vendor scheduling, the first hot lunch of Term 1 will be MONDAY Oct 6. All others will be Tuesday or Thursday.

WHAT'S NEW THIS YEAR?

In addition to last year's lineup, we have a *new* vendor this year to support a fellow Cleveland family. This year we are proud to bring you:

Subway. White Spot. Well Fed. Cornelia Fine Tacos. Fresh Slice. One More Szechuan. Frying Pan Express. Aburi Market. **NEW! Cazba.**

WHEN CAN I ORDER?

Term 1 ordering opens on Monday Sep 15 at 8am, and closes on Sunday Sep 28 at 8pm. You have this window to place your order for ALL Term 1 dates (*ordering does NOT open week-to-week*). An email will be sent on the morning of Sep 15 when MunchaLunch is open for ordering.

Notes:

1. *Please observe and respect the ordering window. Administering the Hot Lunch Program for such a large school [over 500 students!] is time consuming and labour intensive. **Once the ordering window is closed, it will not be reopened for that term.** You will have wait for next term to order. So consider setting a reminder on your phone with the closing date, and remind your fellow Cleveland parents.*
2. *Details on Term 2 will be announced separately in December*

HOW DO I ORDER?

All ordering takes place on MunchaLunch. Make sure you have your account ready (for example: *Can I still log in? Forgot/need to reset password? Do I have an outstanding balance?**).

[Log into your Munch account](#) to get started. You must first set up your child(ren)'s profiles (under My Family > My Children) by selecting their grade and division.

If you are new to Cleveland, or you don't have a MunchaLunch account, you will need to [register](#).

**Note: Any outstanding balance on your Munchalunch account must be paid before you can place a new order.*

(PILOT) SUBSIDY PROGRAM

Your PAC is committed to creating a welcoming, supportive school community where every family feels included. This year we are piloting a Subsidy Program to provide equitable access to the hot lunch program to every child. More information can be found on the [Cleveland PAC website](#). The **application deadline** for Term 1 **is Wednesday, September 17**. Applications for Term 2 will be accepted in December when ordering opens.

The subsidy program is funded by PAC fundraisers, profits from the Hot Lunch program, and donations from the community. You have the opportunity to donate to the subsidy program by adding the donation and quantity to your order before checking out. Please consider making a donation to families in need.

WHERE CAN I FIND MORE INFO?

You can find full information on the Hot Lunch Program on the CPAC website:

<https://clevelandpac.com/programs/hot-lunch-program/>

All Hot Lunch announcements are sent via Fresh Schools. If you are receiving this message, you're already set up! Please spread the word to fellow parents to [register for an account](#) so they don't miss out on important news/updates related to hot lunch.

I STILL HAVE QUESTIONS. WHO DO I CONTACT?

If the website did not address your question/concern, you can contact the Hot Lunch Team a number of ways:

- Reply to this email
- Through Fresh Schools - we are listed under 'Hot Lunch Main Email'
- Send us an email at hotlunch@clevelandpac.com

We will try to respond within 48 hours.

FINAL WORD

We know your plate is full (🍽️), so we appreciate your time to read through this long but important email! Be sure to **check out the FAQs at the bottom** of the [Hot Lunch CPAC page](#), which will answer many of your questions.

Sincerely,

Your Cleveland Hot Lunch Team (2025-2026)